

# Deposit POLICY

Effective as of February 1, 2022,  
a deposit required for all inquiries.  
The deposit secures your position  
in the queue and is due at  
the start of your project.

For Basic and Standard projects,  
the deposit is \$25. For Plus projects  
and Package deals, 50% of the  
project/package is due.

If the design process has begun,  
and Client fails to respond via  
email during the process or send  
information requested, the project  
will be put on hold and placed  
at the end of the queue.

After three days of no response,  
you will receive a follow-up via  
email and text message.

After seven days of no response,  
the project will be canceled.

***Deposits are non-refundable.  
Exceptions only apply for  
package deals.***